

## Declaration of harmlessness

Please attach this form to the delivery note, which you attach outside of the consignment!

The return, maintenance or repair of glass parts only takes place if they contain no dangerous substances and a suitable safety certificate is available. The certificate must be fully completed before the return of goods for repair and should only be completed by an authorized specialist staff with the necessary care and will only be accepted with a legally binding signature.

The customer is aware that pre-existing defects on used glass, particularly during repair work, can lead to a total loss. By way of precaution, NORMAG indicates that no liability is assumed for the success of this work and any damages that may occur, irrespective of their nature.

Company name: \_\_\_\_\_

Address: \_\_\_\_\_

Your order-no.: \_\_\_\_\_

Part(s) – item-no.: \_\_\_\_\_

Contact person-Normag: \_\_\_\_\_

Please indicate the substances which the part(s) came into contact with:

1. For repairs with and without glass breakage: yes   
Handling, dismantling and repair are not dangerous if protective gloves and protective glasses are worn.
2. All parts have been cleaned from the outside and inside and are therefore free of dangerous and hazardous substances. Eventually necessary further cleaning options do not exist in our house. yes
3. Any residual fluids are diluted to such an extent that there is no danger to humans or the environment. yes
4. Flushing water and residues (e.g. deposits) can be safely removed through the sewage system. yes
5. The hot air drying of the glass parts for necessary work is harmless and subsequent glass blowing processing at approx. 1,200°C can be performed with an open flame without risk. yes
6. For glass repair: yes   
Heating of the dried part(s) up to approx. 600°C over a longer period of time can be done safely with regard to explosion hazards, creation of health-hazardous vapours and the like.
7. In the case of desired/necessary scrapping: yes   
Parts to be scrapped can be removed with normal glass waste without objection (bucket service).

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The submission is a:

- Repair                       Maintenance                       Warranty (after inspection)

Please provide an accurate description of the defect in the following field and, if possible, mark the defect on the glass part(s).

Important: the more detailed the description, the faster your submission can be processed, so please avoid blanket descriptions such as "part is defective" or "part does not work".

detailed description of the defect:

### Legally binding declaration:

We, the customer, assure that all substances that come in contact with the above part (s) are all harmless and that the information in this certificate is true and complete. We assume that we are liable to NORMAG for any damage caused by incomplete or incorrect information and that NORMAG is exempted from claims for damages by third parties. We are aware that we are directly liable to third parties, in particular to the entrusted employees for handling / repair of the component, in accordance with §823 BGB.

Name responsible person  
(**block letter**): \_\_\_\_\_

Position: \_\_\_\_\_

Tel.-No.: \_\_\_\_\_

Date / Signature: \_\_\_\_\_

Company stamp: